

General payment and delivery conditions

from Heartfelt Services, Vibrant Water. Established at the K Adenauerstraat 12, 9728 SH Groningen, Netherlands tel: 0031 50 8539686

The conditions are relevant on all sales and offers of Heartfelt services/Vibrant water and/or from that resulting agreements contracted with Heartfelt Services/Vibrant water. Heartfelt Services is indicated as supplier or salesman, the consumer as client or purchaser. These conditions are applicable on sale of goods and therewith coherent services by Heartfelt Services/Vibrant water. And not on other workshops, healing treatment and coaching which takes place also under the name Heartfelt services. General conditions of client/purchaser do not apply and are explicitly rejected.

Special Offers

Special Offers are without engagement for supplier.

Shipping

All products are insured before shipping

Import duties

If there are import duties charged by shipping the product to the country of the customer, these duties are to be paid by the customer.

Delivery period

The delivery period of the vitalisers Heartfelt services is determined in relation to the client. Exceeding of the delivery period gives under no circumstances right on compensation, unless that has been agreed upon in writing.

Risk by price changes

With the delivery to the client the risk of the supplier goes to the purchaser. After a agreement concerning a delivery has been agreed upon, the price for the client, is determined valid during 4 months.

Liability

Heartfelt services is responsible for damage, which the purchaser suffers, that directly and exclusively is a consequence of a shortcoming of the supplier. Damage is limited to insured damage, or damage that reasonably should have been insured by supplier. The purchaser safeguards Heartfelt services for liability by resale concerning product liability.

Installation

In case supplier takes care of the installation, the price of the waterpipevitalizers is exclusively the installation, travel expenses and the costs for material.

Guarantee

Heartfelt Services/Vibrant water guarantees her waterpipe vitalizer during 5 years and at observed disfunction Heartfelt Services takes care of the problem with replacing the vitalizer or crediting the repair costs made by the client (for the proportionate part).

The purchaser must have fulfilled all obligations to Heartfelt services, excluded normal wear,

ignorant usage without proper judgment and incorrect carried out maintenance. If there are problems the purchaser must react within 14 days with reasonable objections. Moreover offers Heartfelt services for all products above € 150, different from the large waterpipe vitalizers a one month, money return guarantee. Provided that these product not have been damaged by intentionally irresponsible acting.

By order and usage of these product outside Holland, the customer himself has to verify whether if the product is suitable for usage and if the conditions to make the watervitalizer work are met.

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